

12TH
ANNUAL
TELEHEALTH
SUMMIT
OF SOUTH CAROLINA

BREAKOUT SESSION



OCTOBER 28-30, 2024

Clinical Track:

Post-Acute Telewound Program

Tuesday, October 29
3:30 PM - 4:15 PM



Ben Friday, MD
Spartanburg Regional Health System



Ana Perez, LPN
Spartanburg Regional Health System



Spartanburg Regional
Healthcare System

Post-Acute Telewound Program

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THE WESTIN HILTON HEAD ISLAND RESORT AND SPA



MEDICAL TECHNOLOGY

Ben Friday, MD

Telehealth Medical Director, RHP Associate Medical Director

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Ana Perez, LPN

Telehealth Licensed Practical Nurse, Telepresenter

Email: aperez@srhs.com



Overview of SRHS

- Opened doors to consumers as Spartanburg General Hospital in 1921
- Currently have 6 hospital campuses across 4 counties in South Carolina
 - Spartanburg Medical Center
 - Spartanburg Medical Center- Mary Black
 - Cherokee Medical Center
 - Union Medical Center
 - Pelham Medical Center
 - Hospital for Restorative Care



Cherokee Medical Center



Union Medical Center

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MEDICAL TECHNOLOGY

Overview of Ellen Sagar Nursing Center (ESNC)



- ESNC is in Union County, South Carolina
- 113 skilled nursing beds
- Roughly 24 miles from Wound Healing Center (WHC) each way
- Driving from ESNC to WHC is 35 minutes each way

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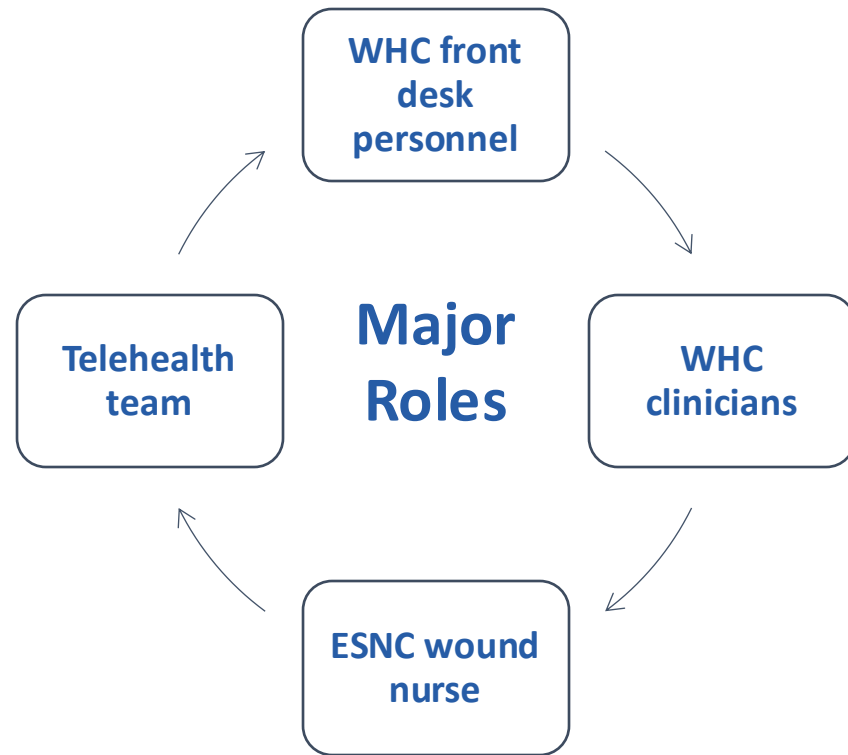
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MEDICAL TECHNOLOGY

Post-Acute Telewound Program



Dr. Quoc Tran

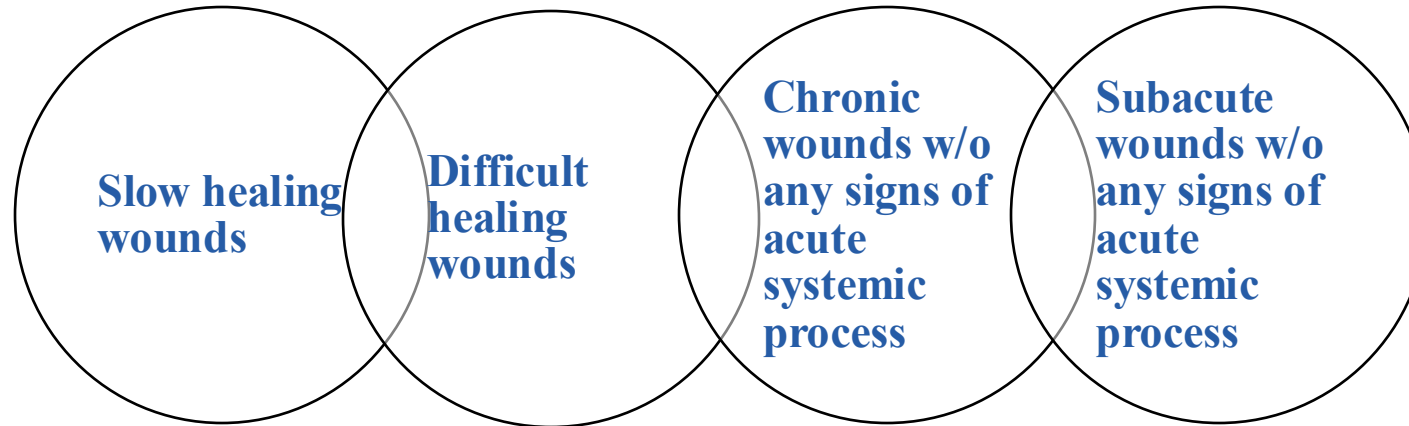


Dr. Lawrence Sawicki

Appropriate Training

- **WHC training**
 - Clinicians
 - Virtual platform training
- **ESNC training**
 - Wound nurse LPN & 3 RNs
 - SC AHEC Telepresenter Certification
 - Virtual/in person platform training
 - Virtual/in person cart training
 - Wound nurse LPN
 - Shadowing
 - EPIC Haiku training

Appropriate Candidates for Telewound



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MEDICAL TECHNOLOGY

Equipment

Hardware

- Laptop
- Speakers
- Web cam
- Jetpack/Hotspot



Platforms

- PEXIP
- EPIC Haiku
 - Wound images
 - Chat

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Peripheral devices

- Horus scope
- Digital Stethoscope



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MEDICAL TECHNOLOGY

Preparing for the virtual encounter

48 hours prior to the virtual encounter

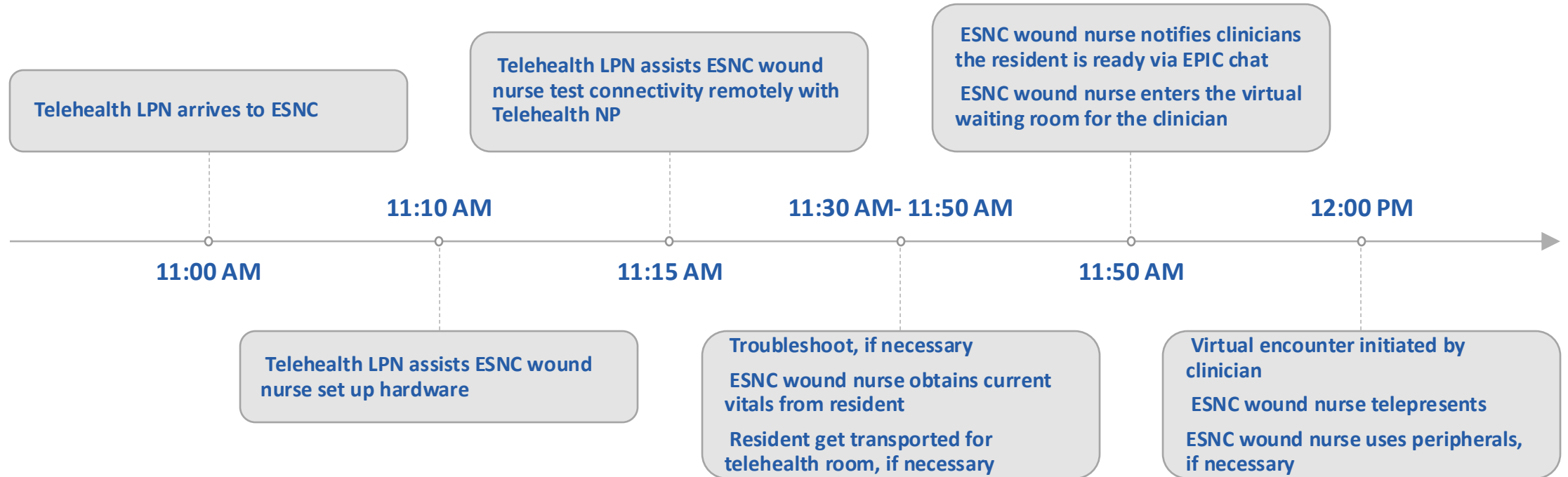
- The ESNC wound nurse completes the following
 - The WHC practice patient information packet
 - A copy of the resident's insurance card
 - Faxes paperwork over to the WHC

No earlier than 24 hours prior to the virtual encounter

- The ESNC wound nurse completes the following
 - Captures wound images and measurements



During the virtual encounter



After the virtual encounter

WHC Clinician

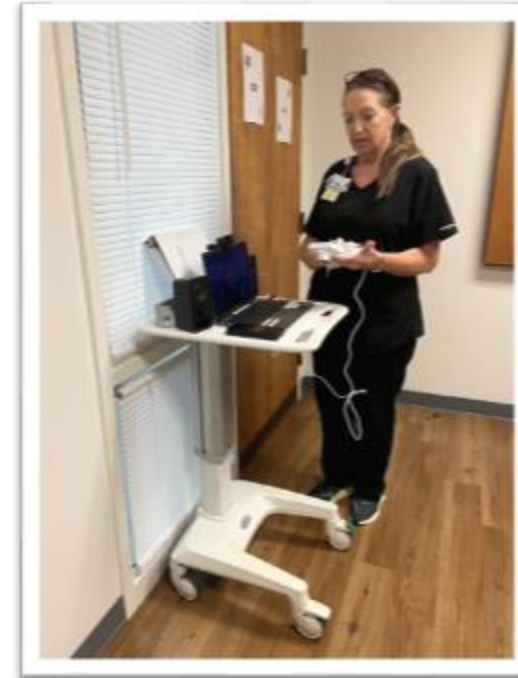
- Completes documentation in the electronic medical records

ESNC Wound Nurse

- Sanitizes peripheral devices used during the virtual encounter
- Ensures devices are charging for the next virtual encounter
- Logs virtual encounter into the Telehealth Log binder
- Schedules follow up
- Scans over Telehealth Log to the Telehealth LPN monthly

Telehealth LPN

- Trouble shoots further, if necessary
- Reports to the telehealth team how the virtual visit went



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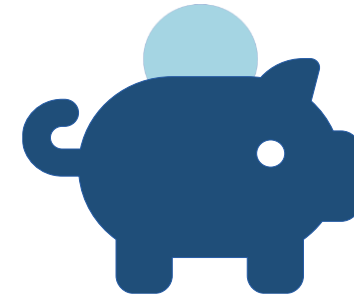
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MEDICAL TECHNOLOGY

What do the numbers say?

- Number of virtual telewound visits as of October 11, 2024
 - Dr. Sawicki: 24
 - Dr. Tran: 14
 - Total: 38
- Cost savings for the facility/resident
 - Transportation cost for each resident from ESNC to WHC roughly \$800
 - Savings on 38 virtual telewound encounters \$30,400



Barriers

- Clinician buy in
- Communication
- Connectivity at ESNC
- Mobile Ankle-Brachial Index (ABIs) needs improvements
- Ownership of ESNC

Benefits

- Reducing staff shortage at ESNC
- Reducing risk for the resident at ESNC
- Reducing transportation cost
- Resident/family satisfaction
- Reducing risk of hospital admissions
- Ownership of ESNC



"Telehealth has become part of our "improve health" integration at Ellen Sagar Nursing Center. We have residents that are both short term and long term and have a need to be followed by Wound Physicians but often do not have the ability or can't undergo the stretcher transport that is required to go to an outside visit. Since we started utilizing Telehealth with our residents, The SMC Wound Center physicians and staff have increased our ability to get prompt attention, care, and orders for our wound residents. With the integration and collaboration with our Wound Center, we have seen improved resident satisfaction, improved resident compliance and successful healing of wounds. Telehealth has definitely improved the health of our residents."

- Annette Schaper

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Questions?

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